



City of Columbus  
Mayor Dana G. Rinehart

# Public Utilities and Aviation Department

G. Raymond Lorello, Director

RULE AND REGULATION NO. 91-5  
Division of Water  
Department of Public Utilities and Aviation

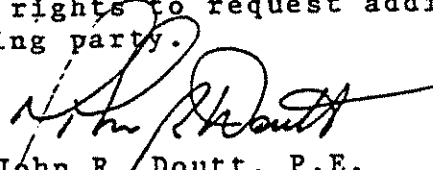
Date: June 18, 1991

SUBJECT: Medical Emergency/Residential Accounts

The Division of Water will not terminate service on a delinquent account where the Division has received medical certification of the serious illness of a permanent resident at the residence who requires water for the operation of necessary medical or life-supporting equipment and where the customer makes payments in accordance with an agreed special payment plan.

Medical certification must be made by a licensed physician or local Board of Health. The medical certificate must be in writing and include the name of the person to be certified, a statement that the person is a permanent resident of the premises in question, the name, business address, and telephone number of the certifying party, the nature of the condition, and the period of time the medical emergency is expected to continue.

Where water service is still on, the medical certificate must be delivered to and received by the Division of Water at least 72 hours prior to the turn-off date on the service termination notice in order to avoid service termination. The Division of Water reserves its rights to request additional documentation from the certifying party.

  
John R. Doult, P.E.  
Administrator  
Division of Water

APPROVED:

  
G. Raymond Lorello, Director  
Public Utilities and Aviation

Published in City Bulletin 9/28/91

#### Utilities Complex

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Electricity Division 614/645-8371  
Sewerage and Drainage Division 614/645-7175  
Water Division 614/645-7020  
FAX 614/645-3801

#### Solid Waste Reduction Facility

2500 Jackson Pike 614/645-3147  
Columbus, Ohio 43223 FAX 614/645-3654

#### Airports Division

Port Columbus International Airport 614/239-4000  
FAX 614/239-4066

4600 International Gateway  
Columbus, Ohio 43219

Bolton Field Airport 614/645-3634  
2000 Norton Road, Columbus, Ohio 43228